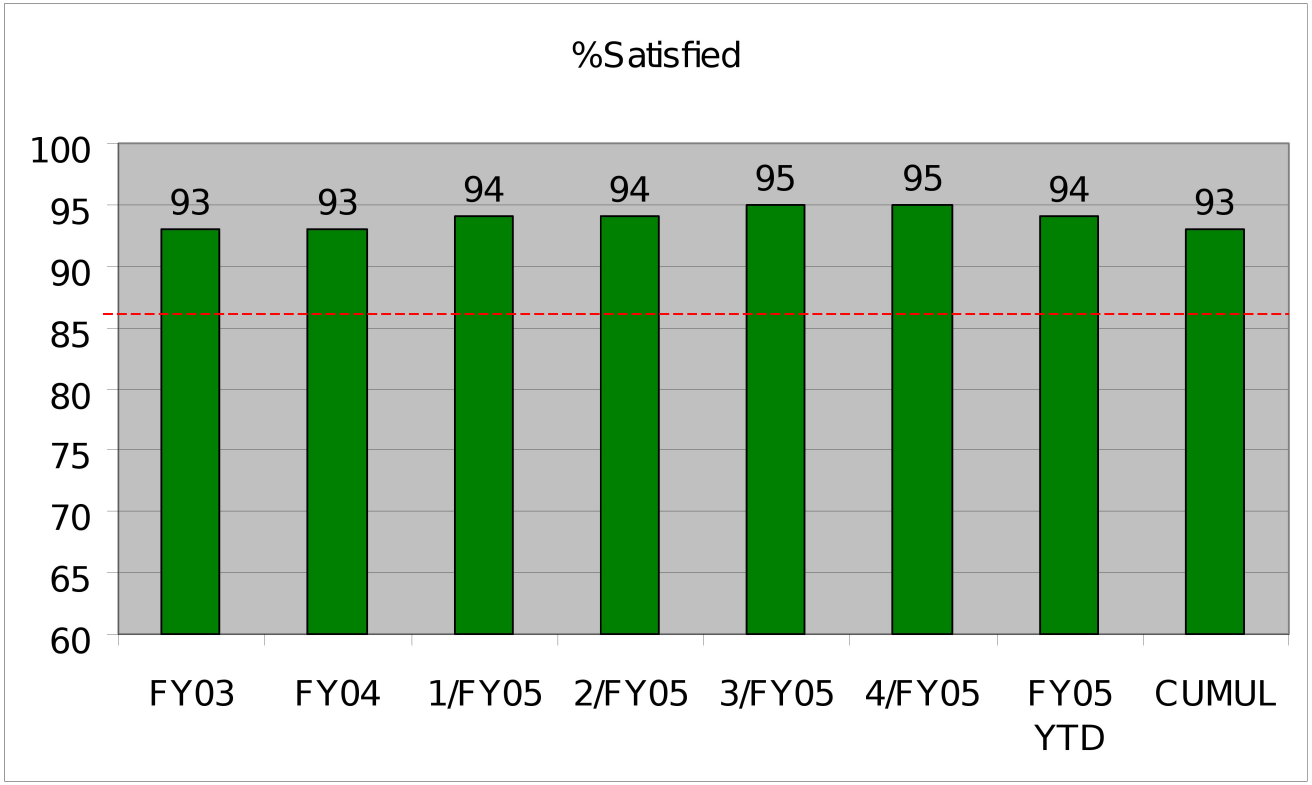
Customer Satisfaction Ratings Through September 2005

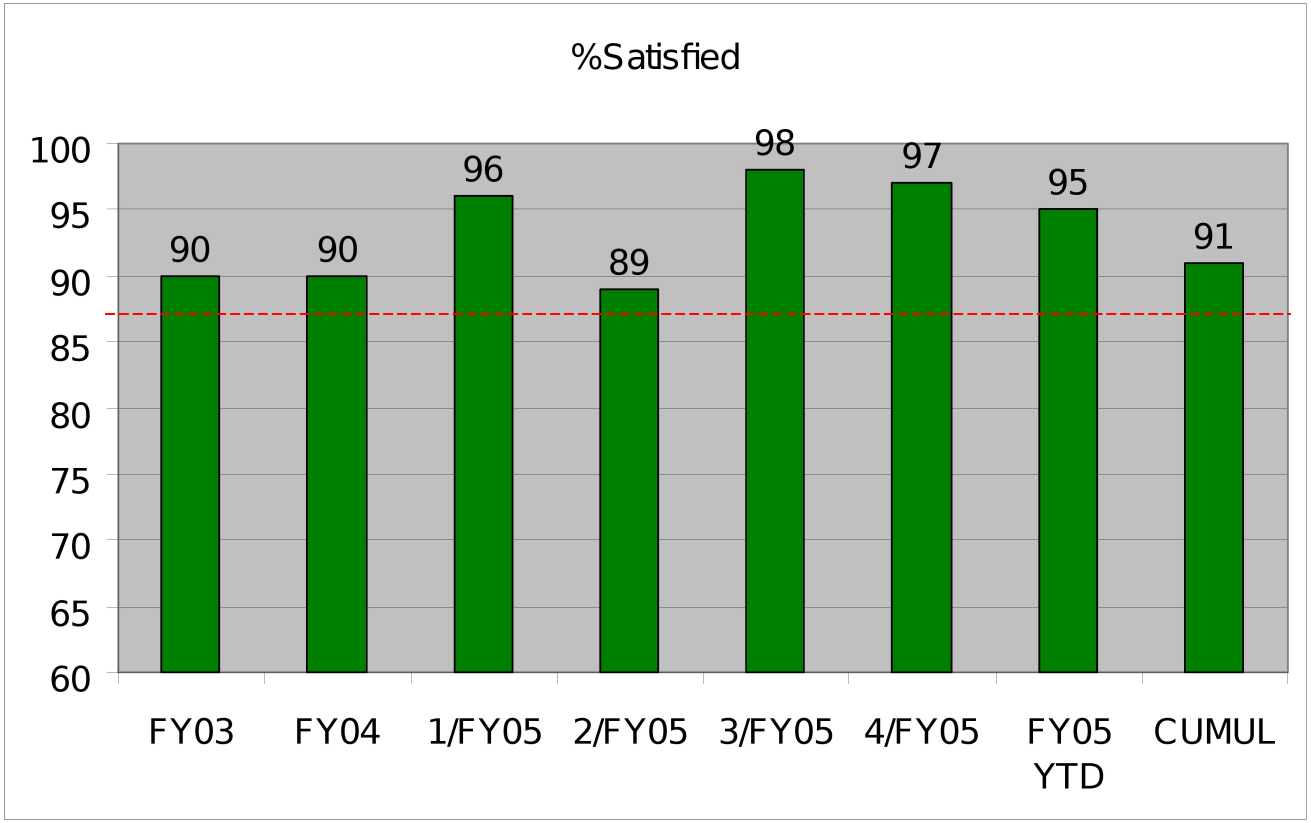
ACA-Wide, ACA HQ and ACA Regions

HQ, ACA ISO 9001:2000 CERTIFIED

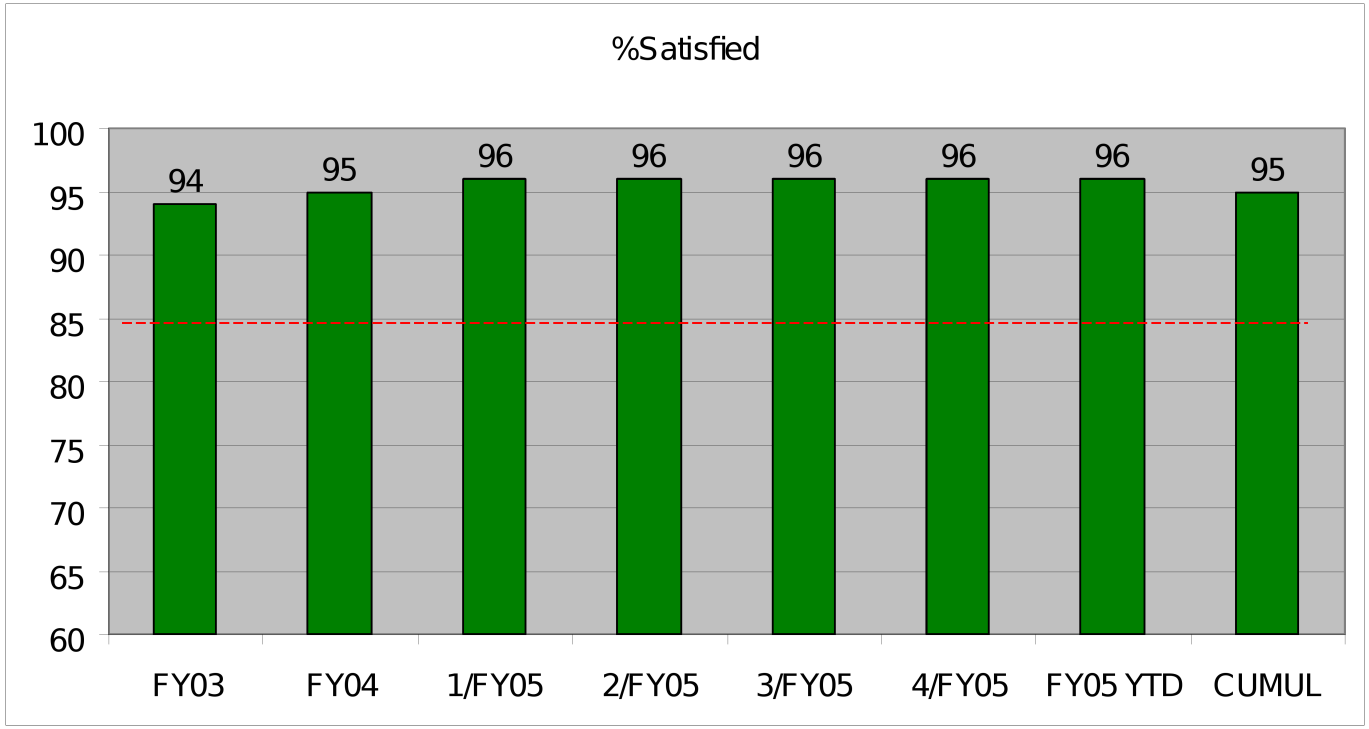
ICE Ratings (All Customers) October 2002 – Sept. 2005 (ACA-Wide)



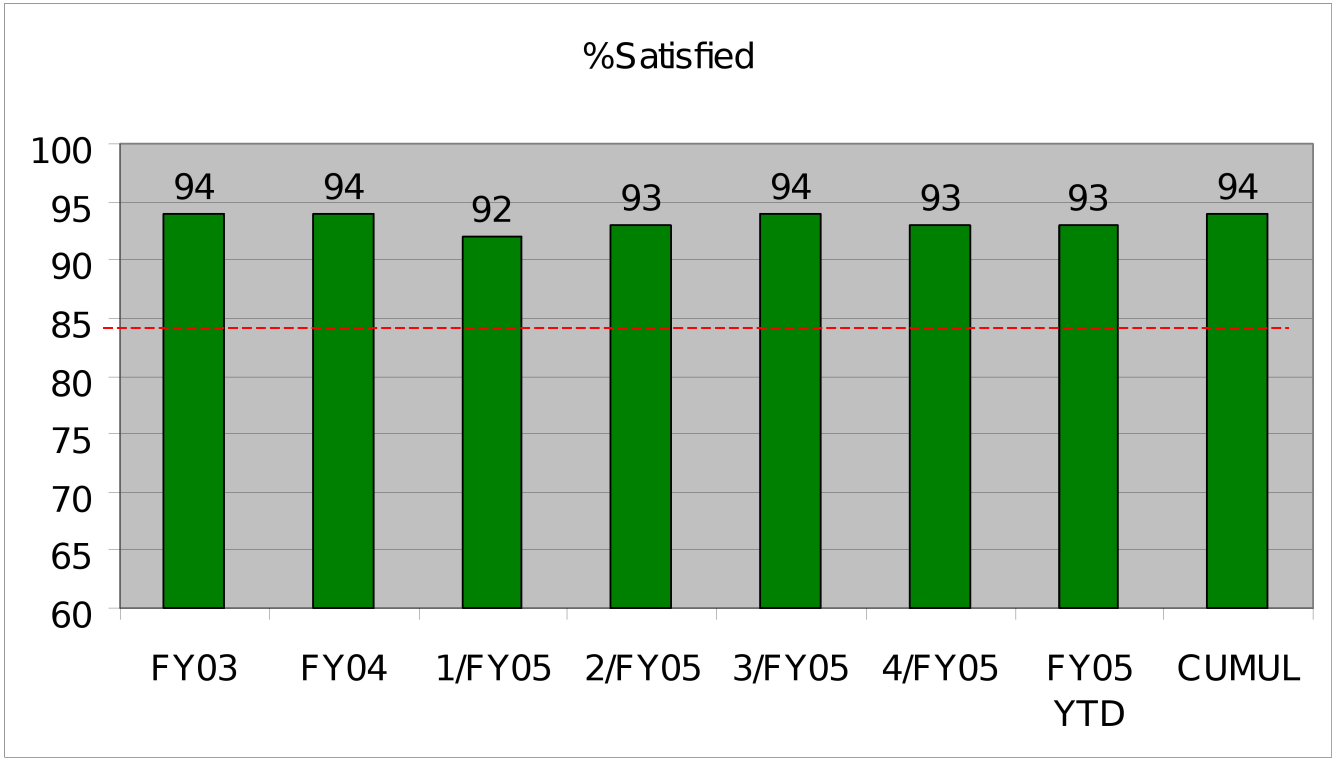
ICE Ratings (All Customers) October 2002 – Sept. 2005 (ACA HQ)



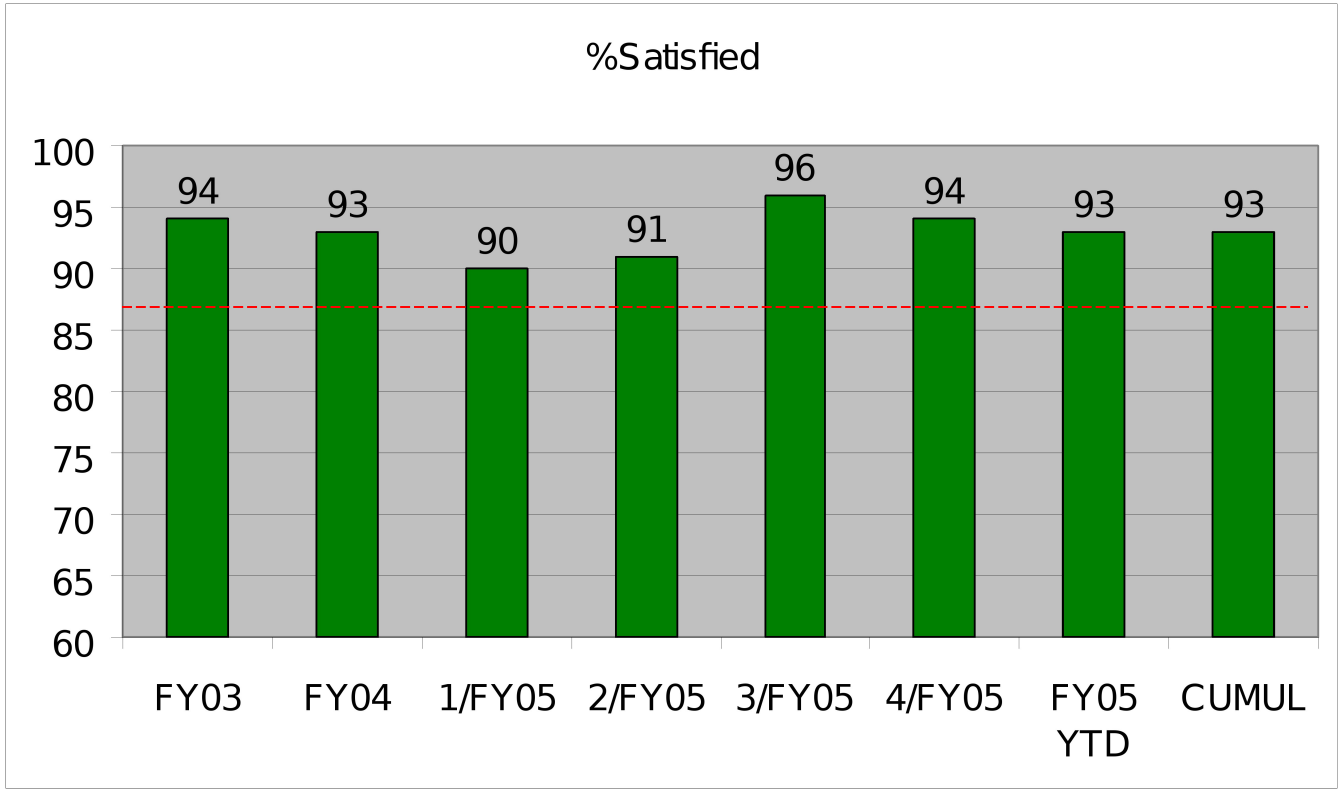
ICE Ratings (All Customers) October 2002 – Sept, 2005 (ACA NR)



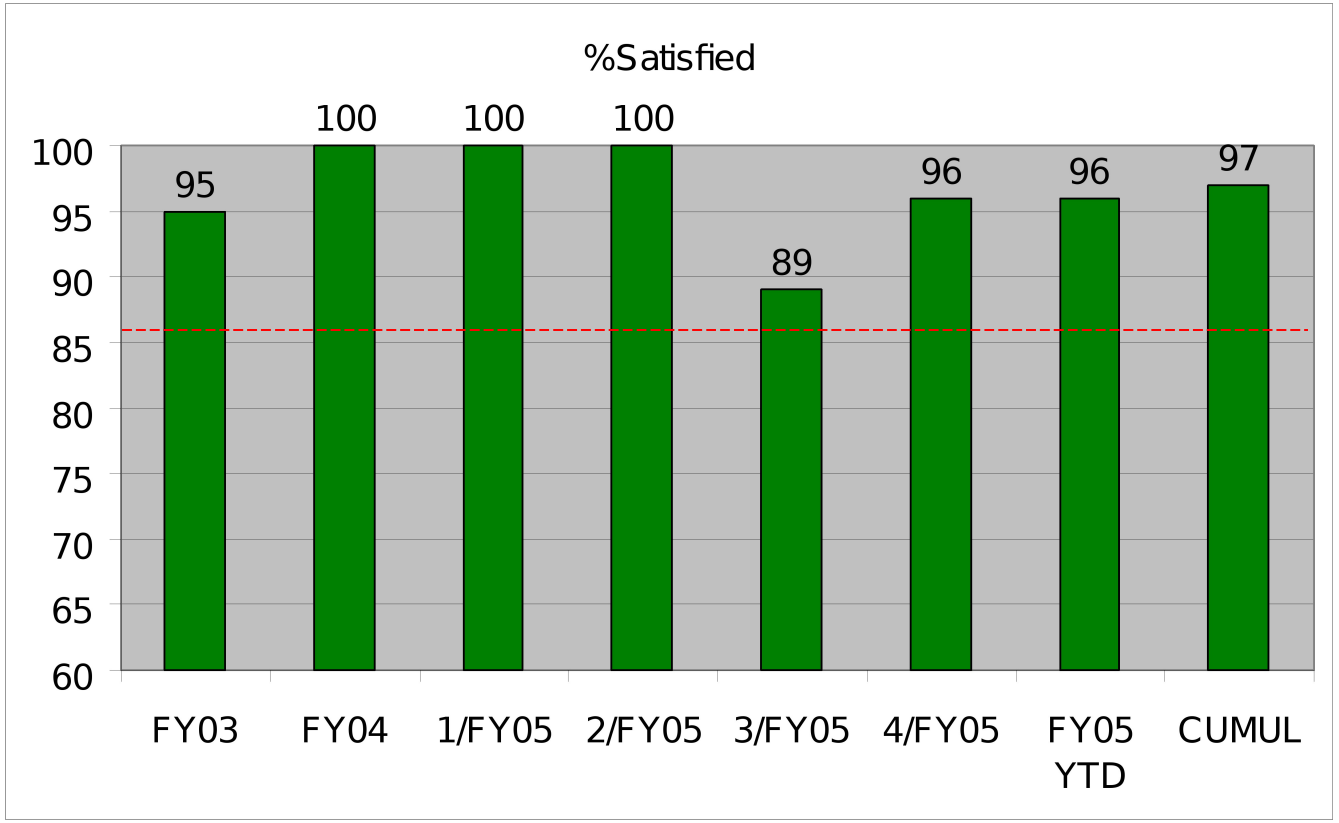
ICE Ratings (All Customers) October 2002 – Sept. 2005 (ACA SR)



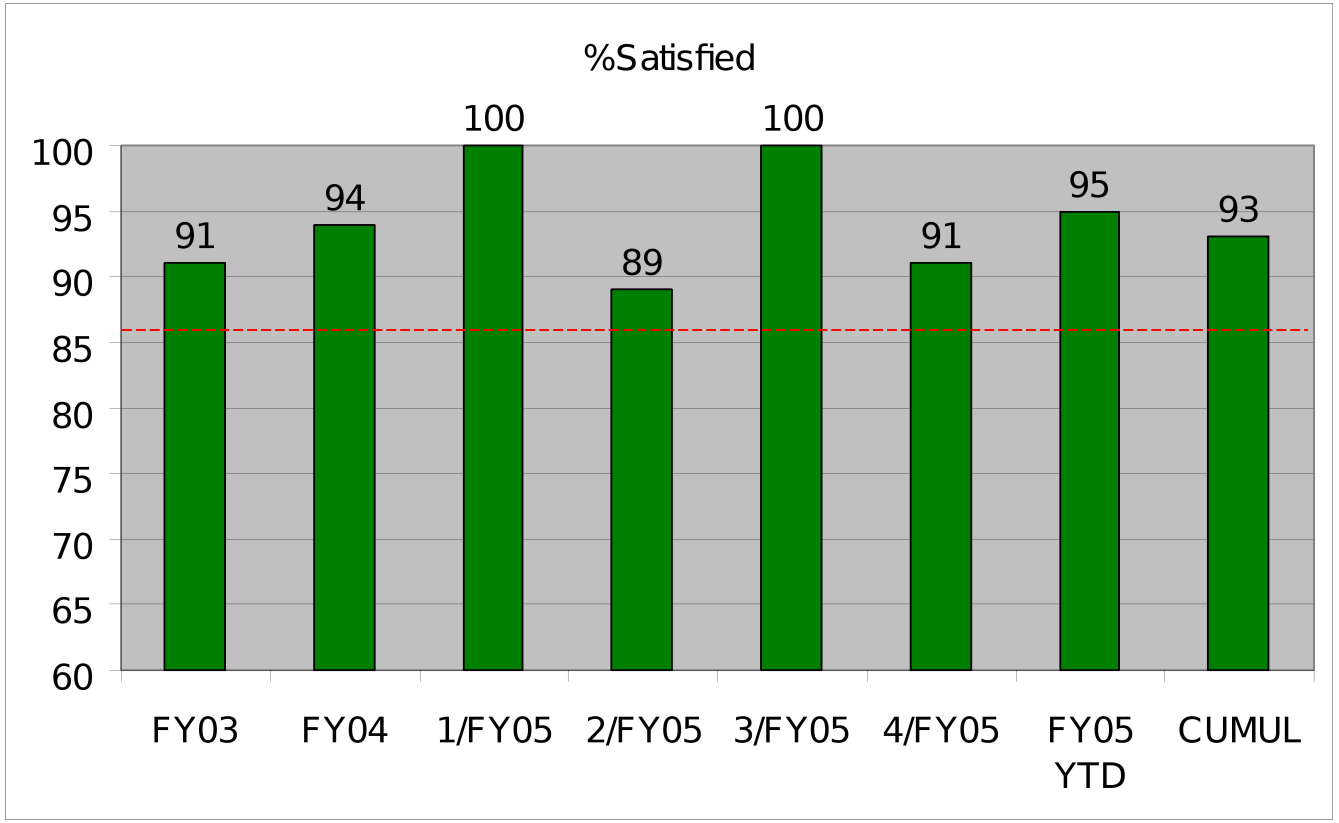
ICE Ratings (All Customers) October 2002 – Sept. 2005 (ACA PR)



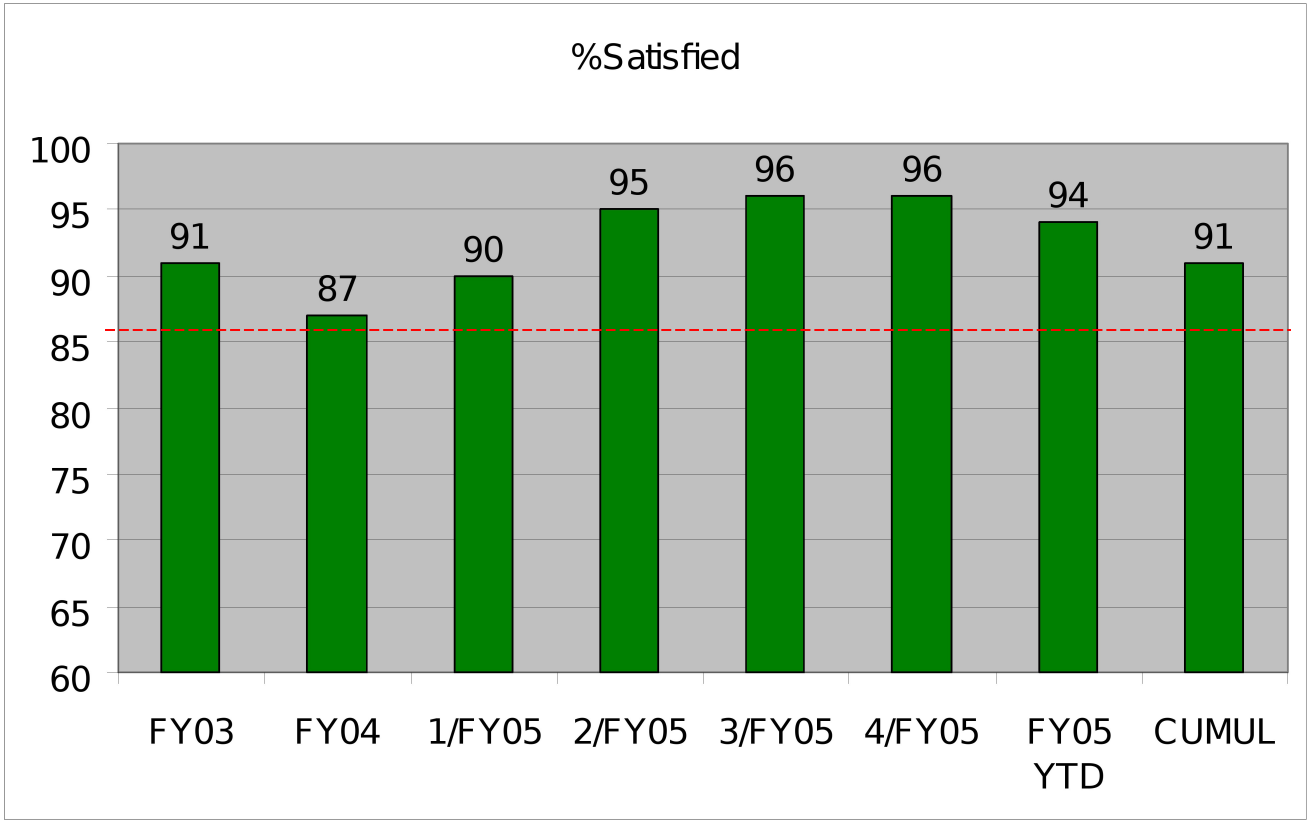
ICE Ratings (All Customers) October 2002 – Sept. 2005 (ACA TA)



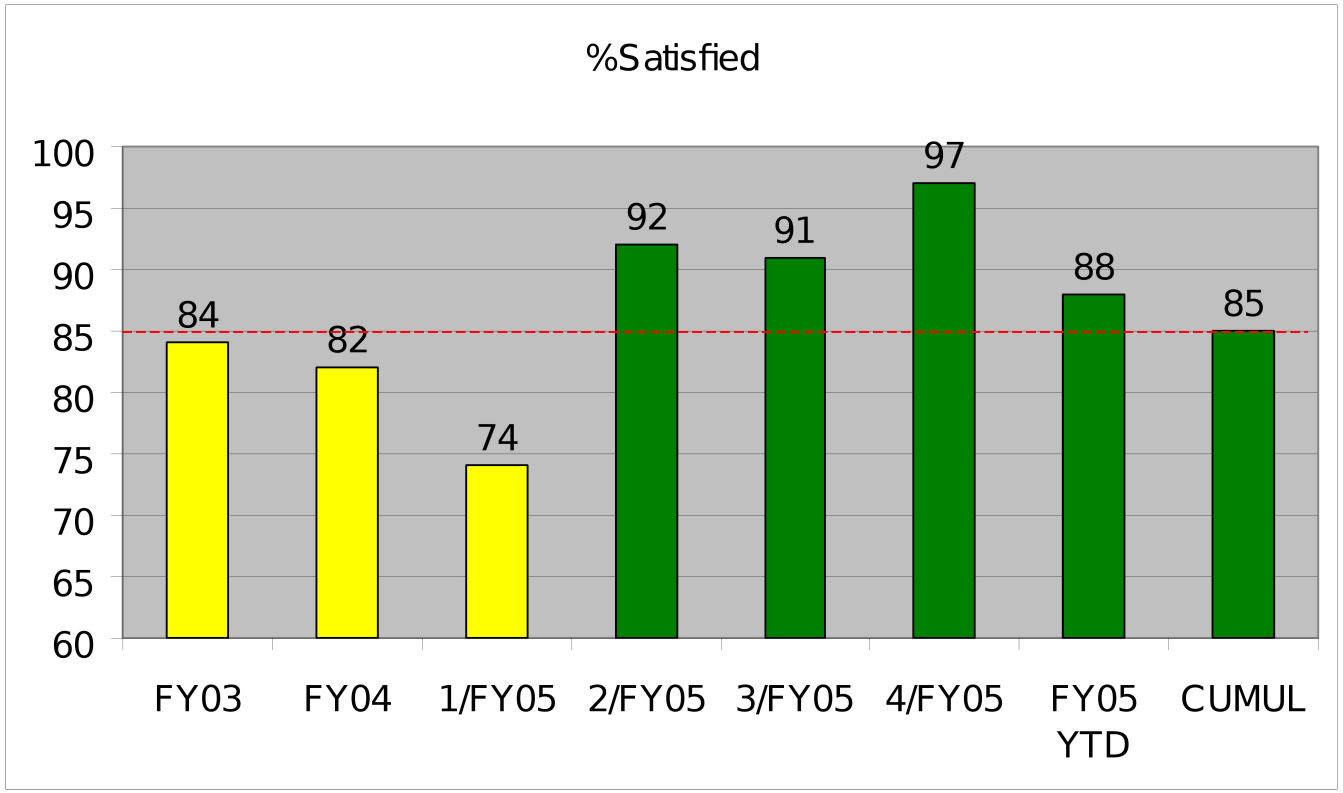
ICE Ratings (All Customers) October 2002 – Sept. 2005 (ITEC4)



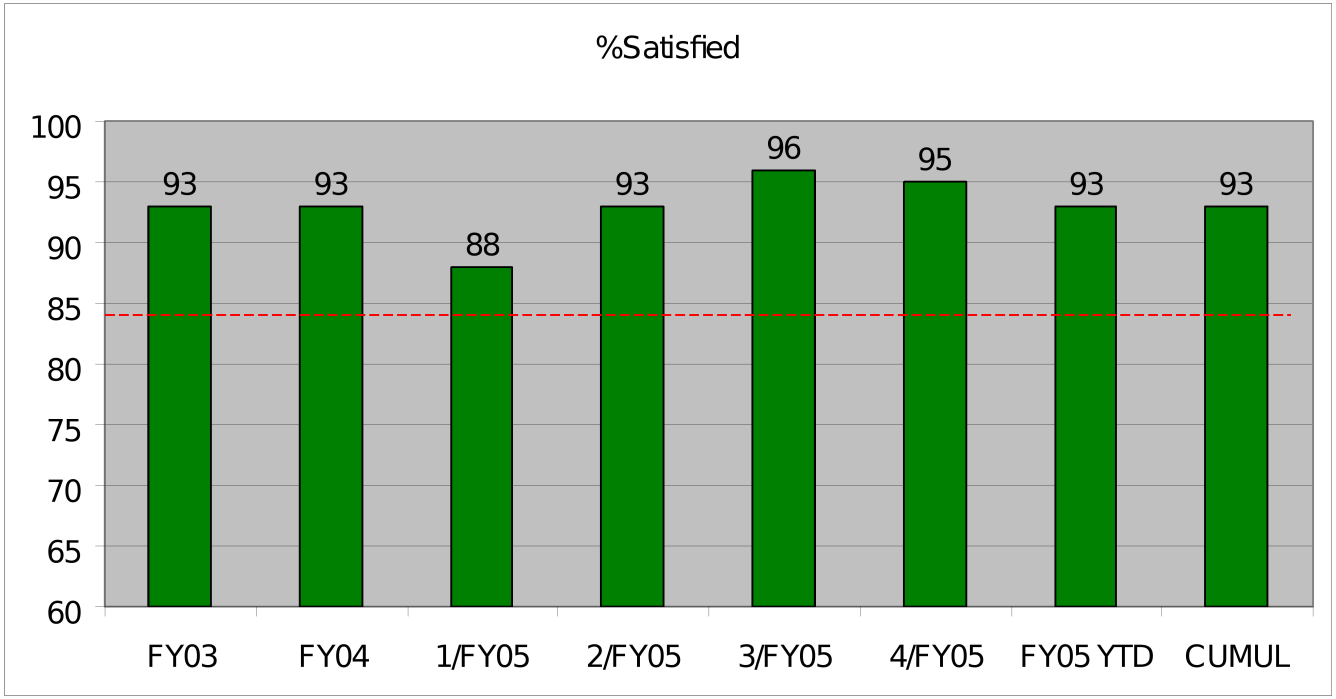
ICE Ratings (All Customers) October 2002 – Sept. 2005 (USACCE)



ICE Ratings (All Customers) October 2002 – Sept. 2005 (USACCK)

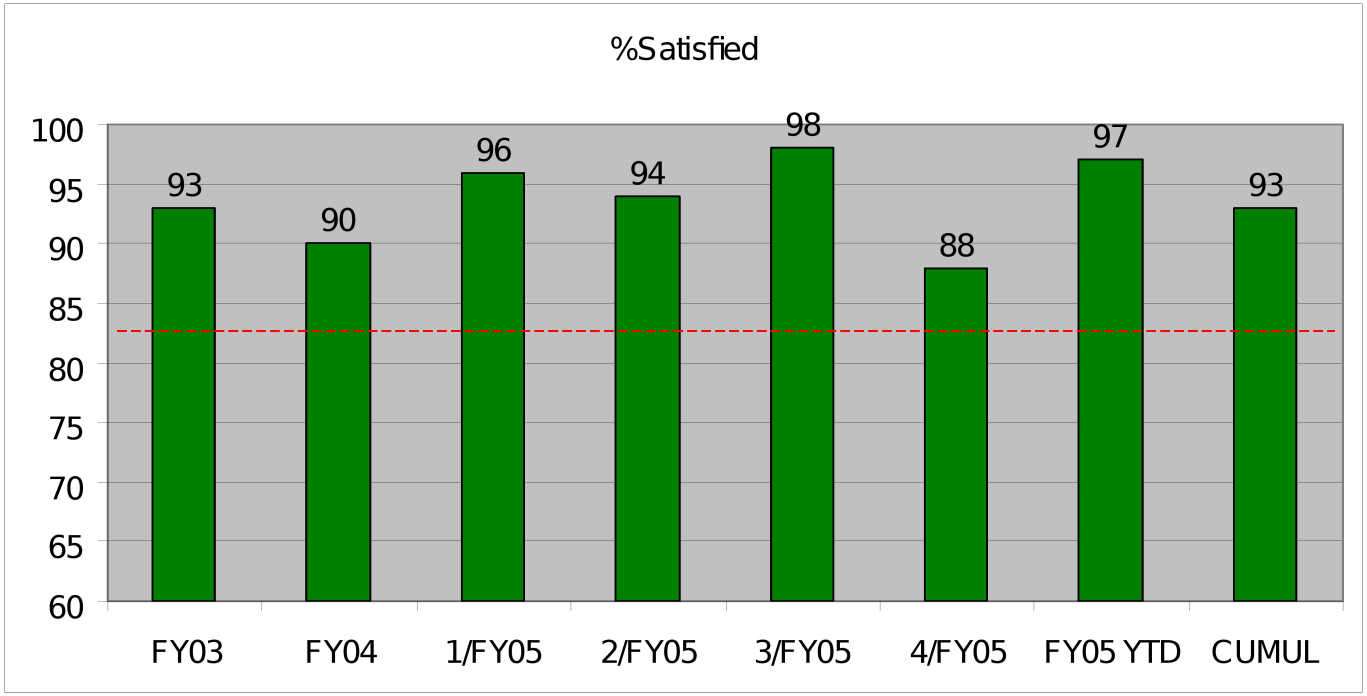


ICE Ratings (Government Only)* October 2002 – Sept. 2005 (ACA-Wide)



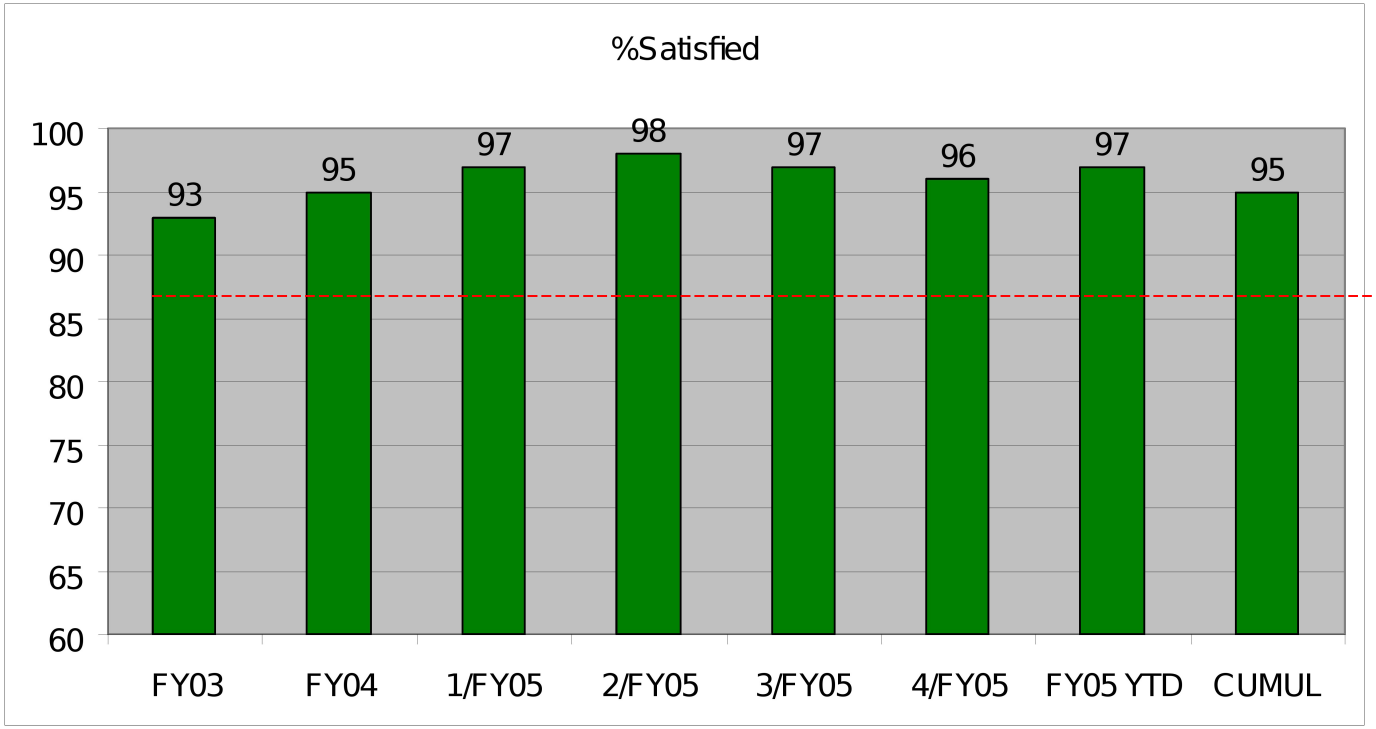
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (ACA HQ)



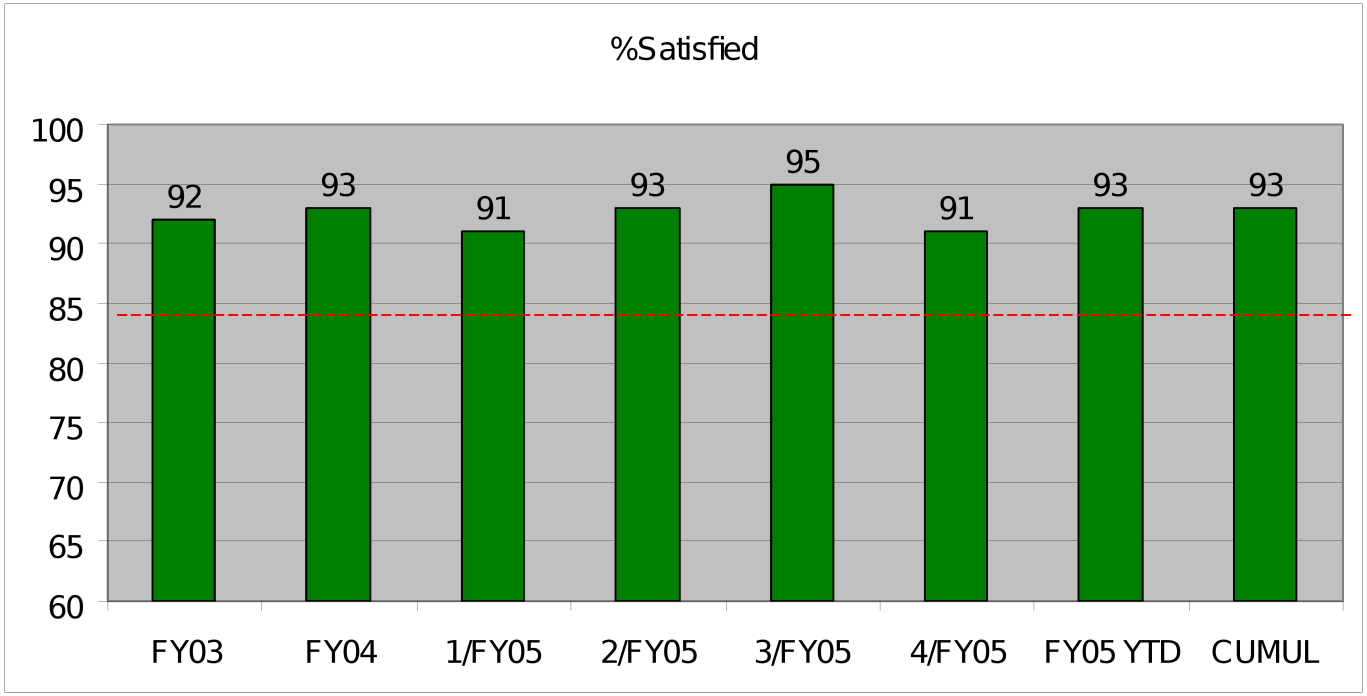
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (ACA NR)



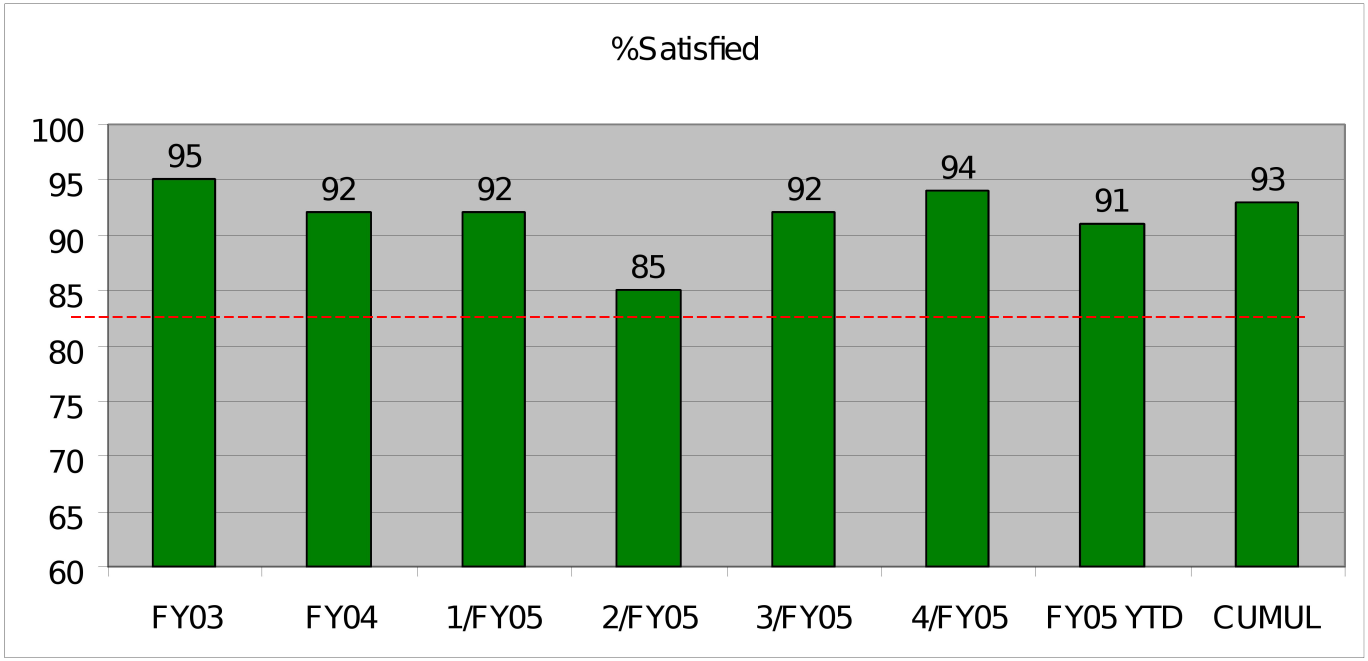
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (ACA SR)



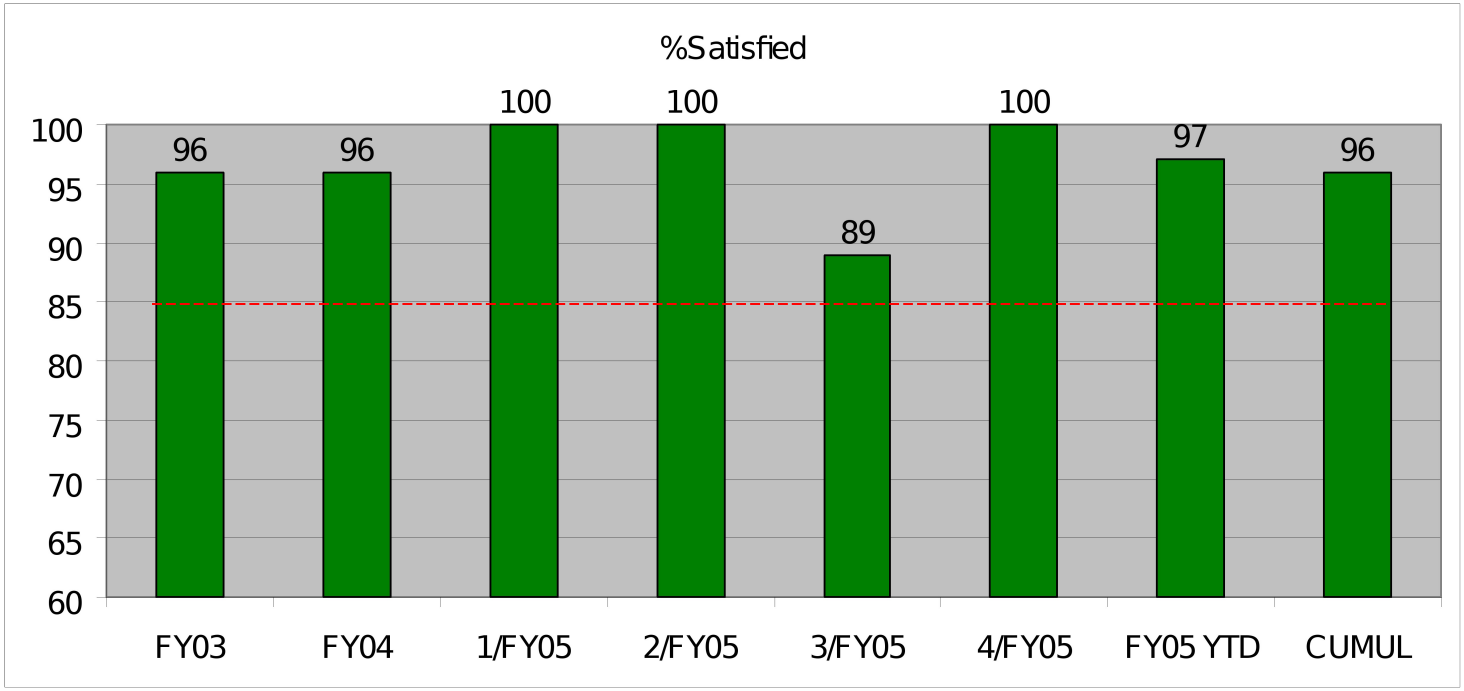
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (ACA PR)



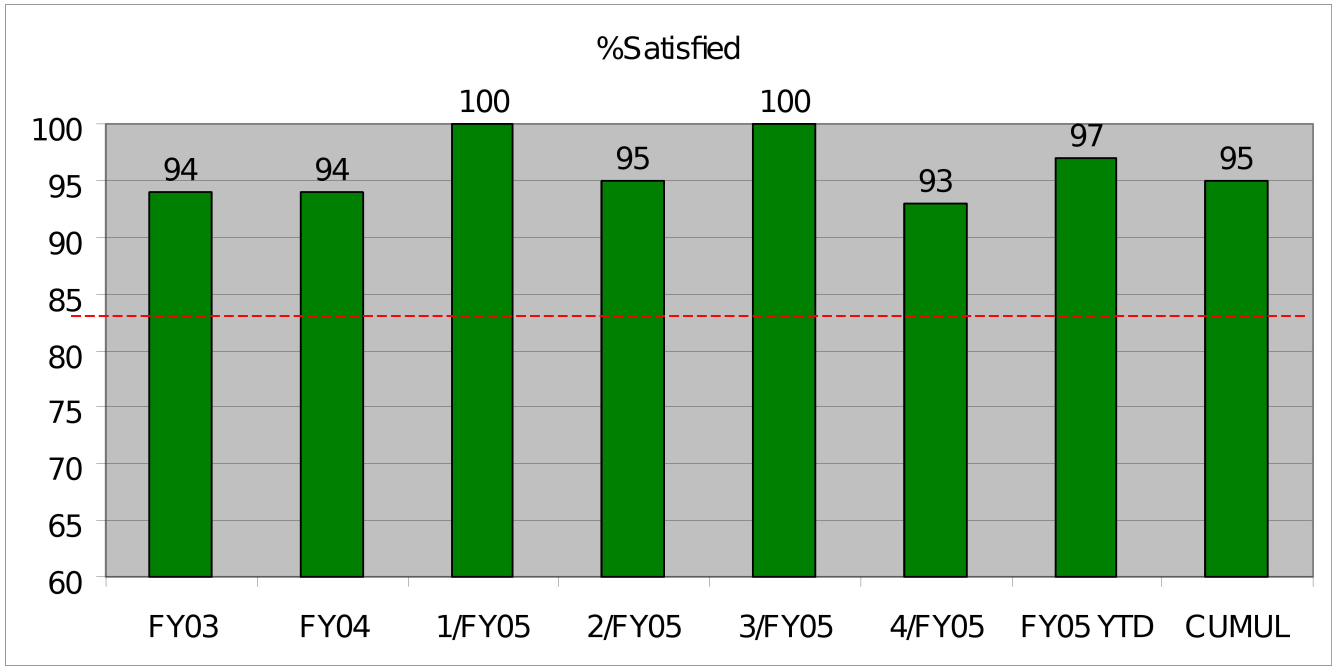
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (ACA TA)



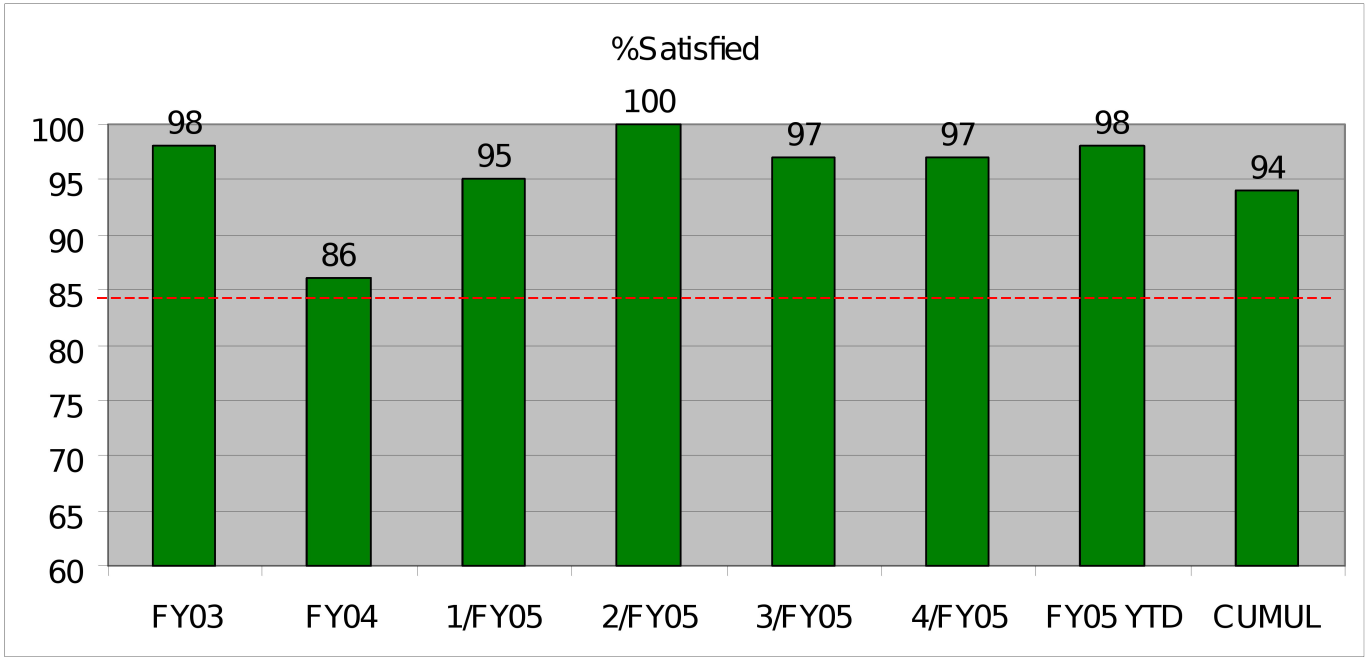
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (ITEC4)



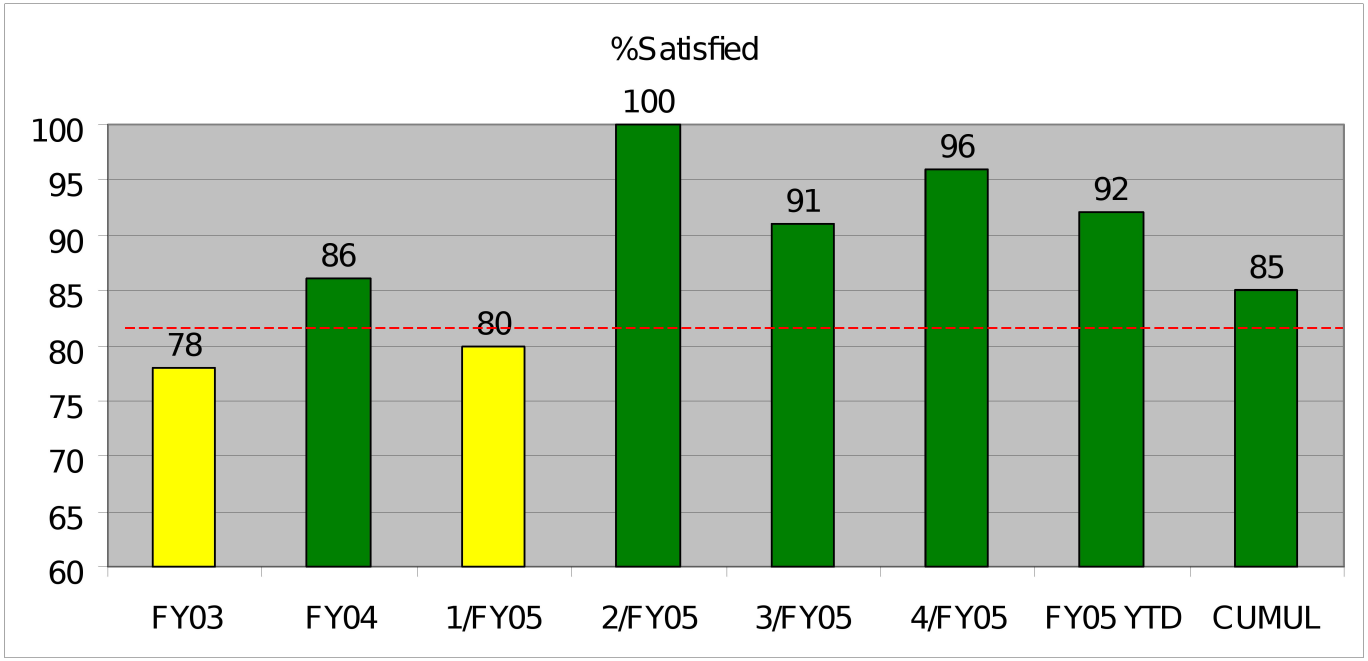
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (USACCE)



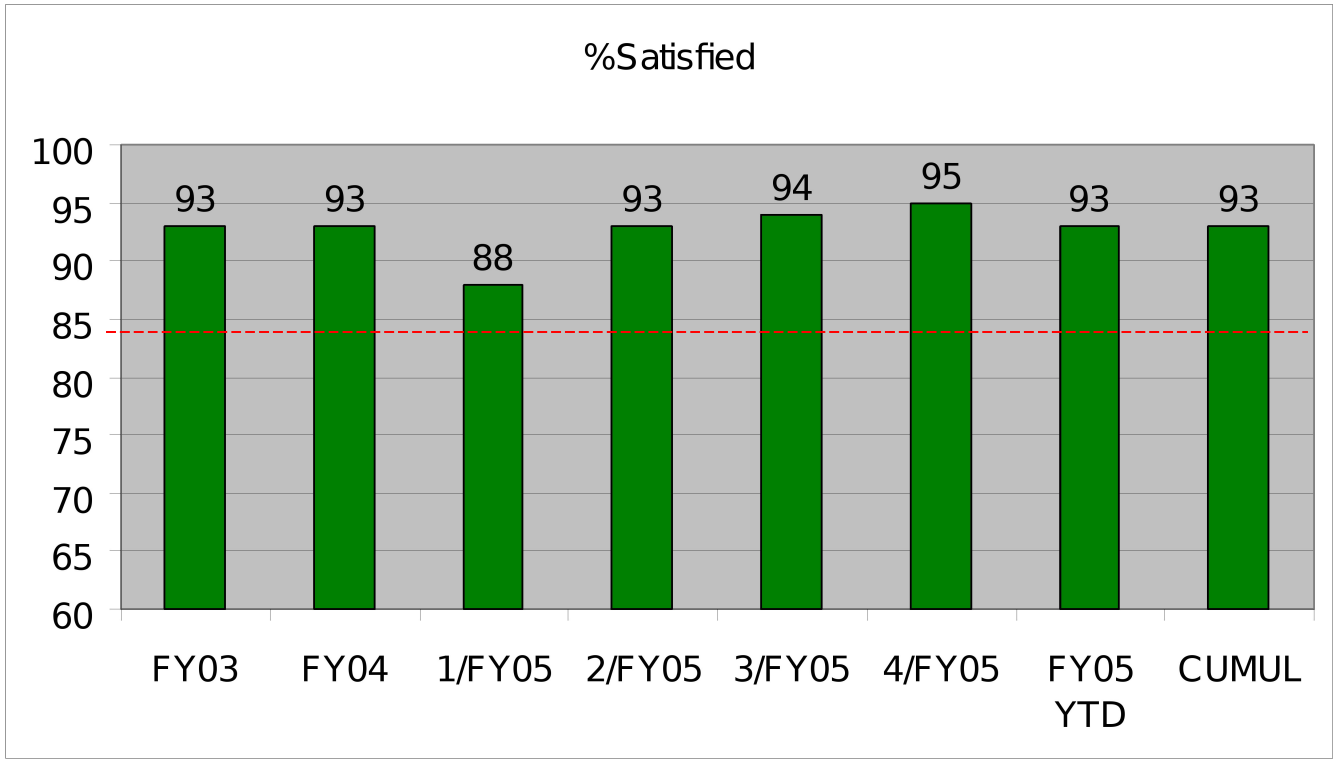
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Government Only)* October 2002 – Sept. 2005 (USACCK)



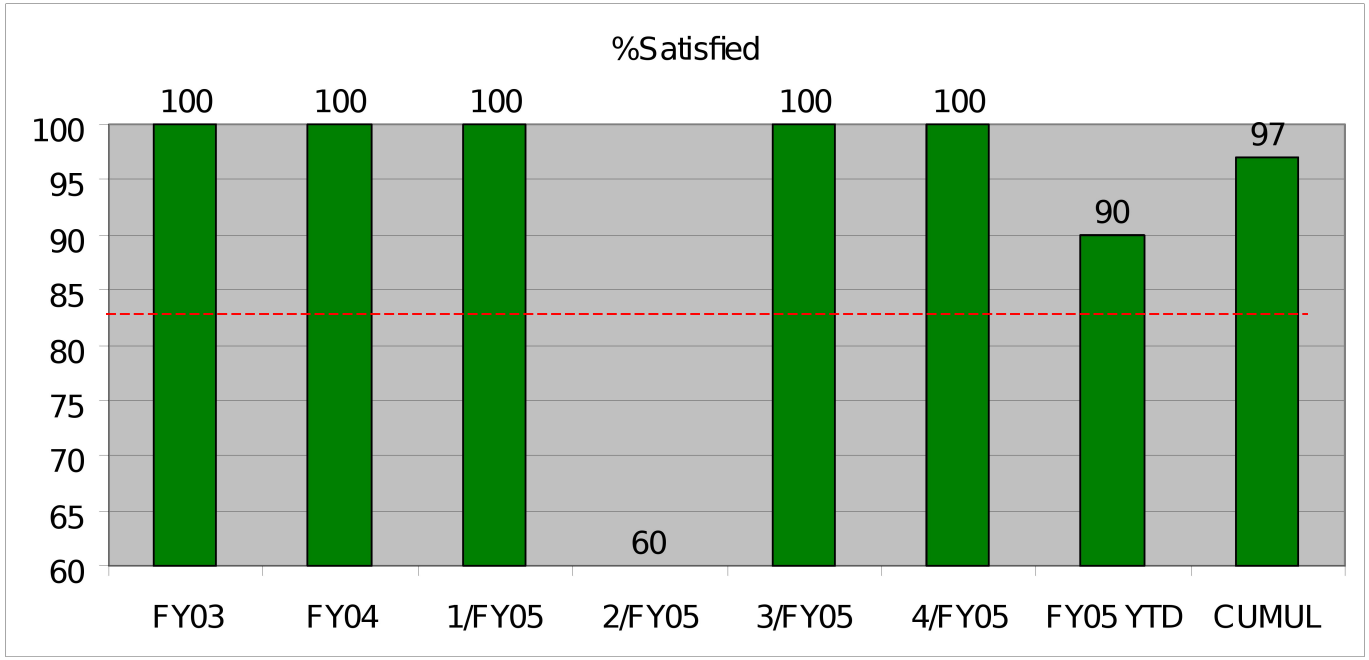
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (ACA-Wide)



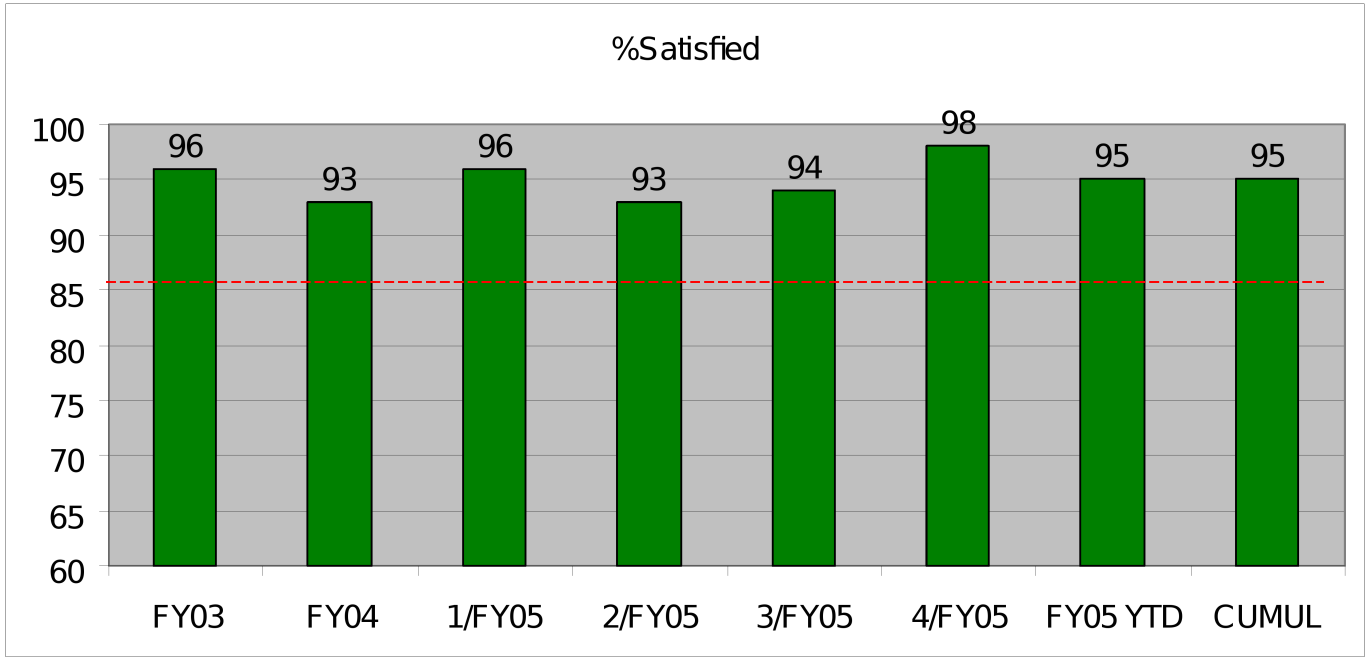
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (ACA HQ)



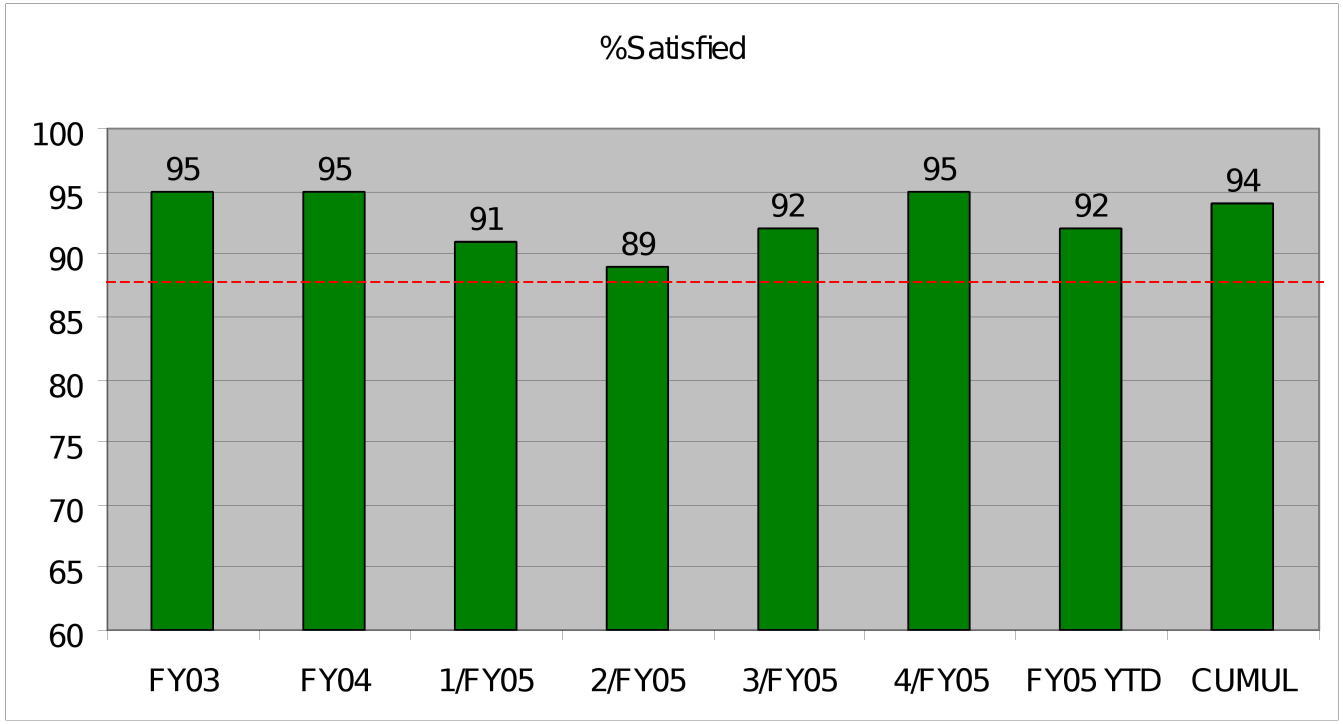
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (ACA NR)



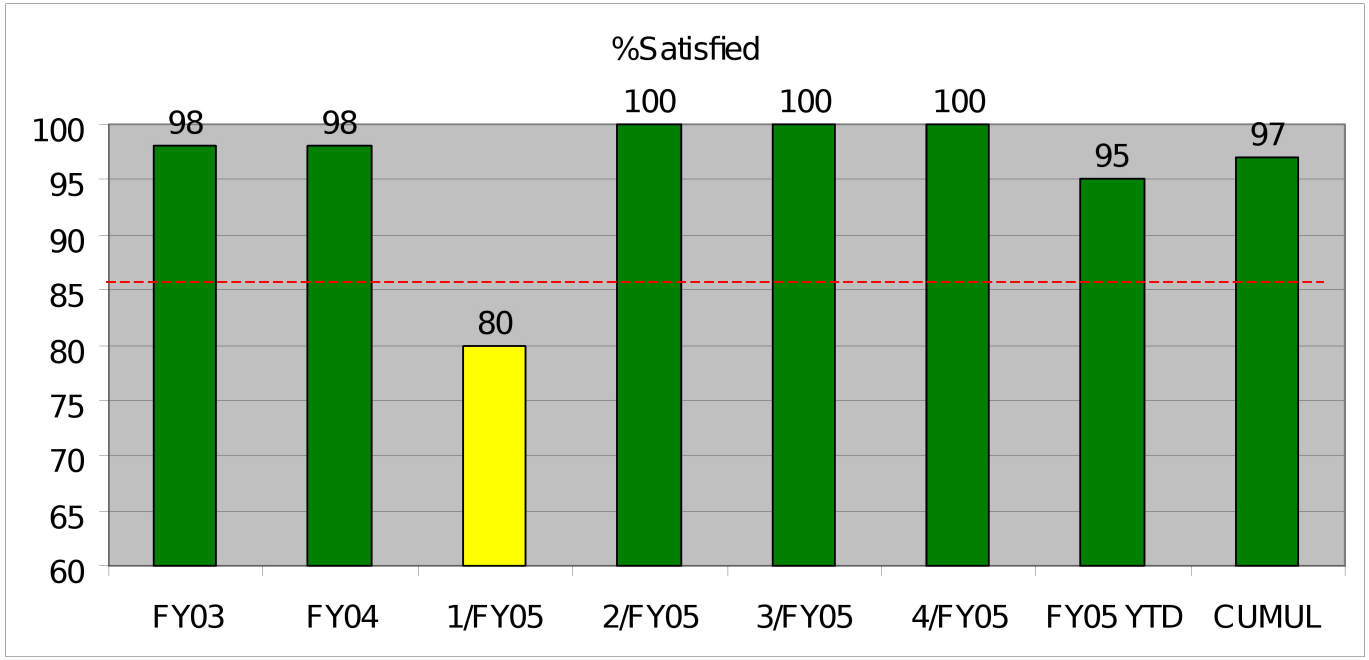
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (ACA SR)



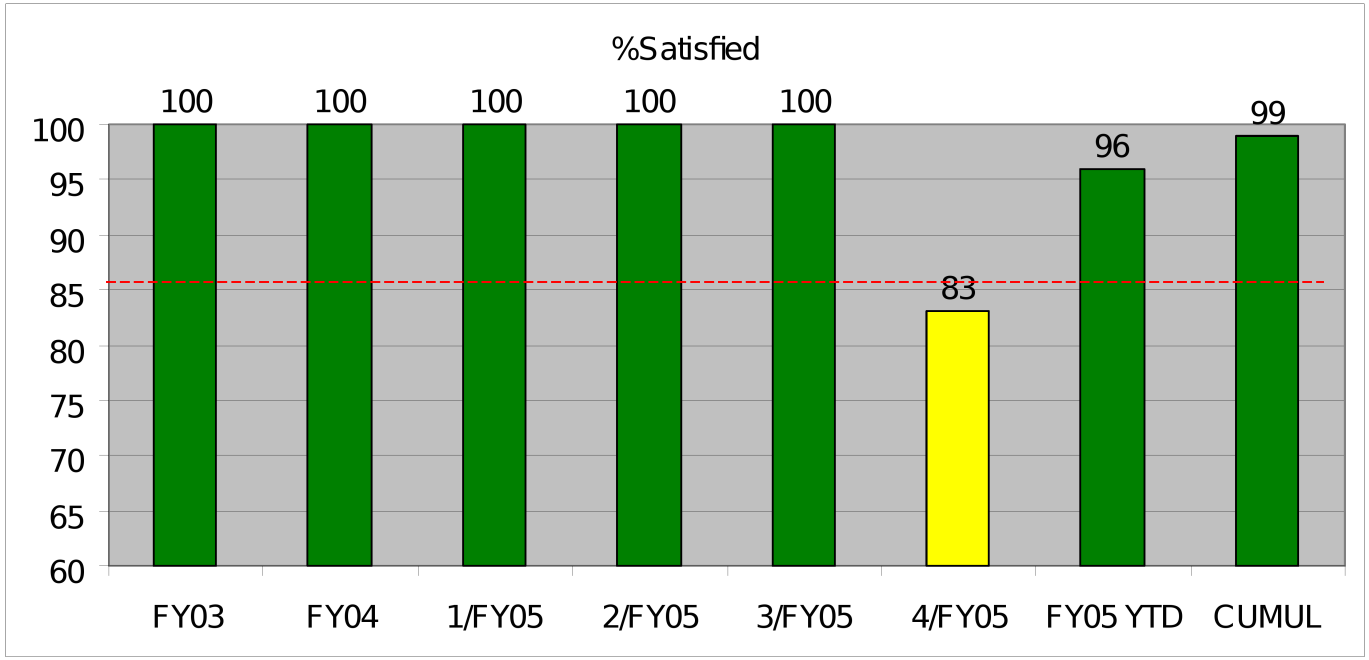
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (ACA PR)



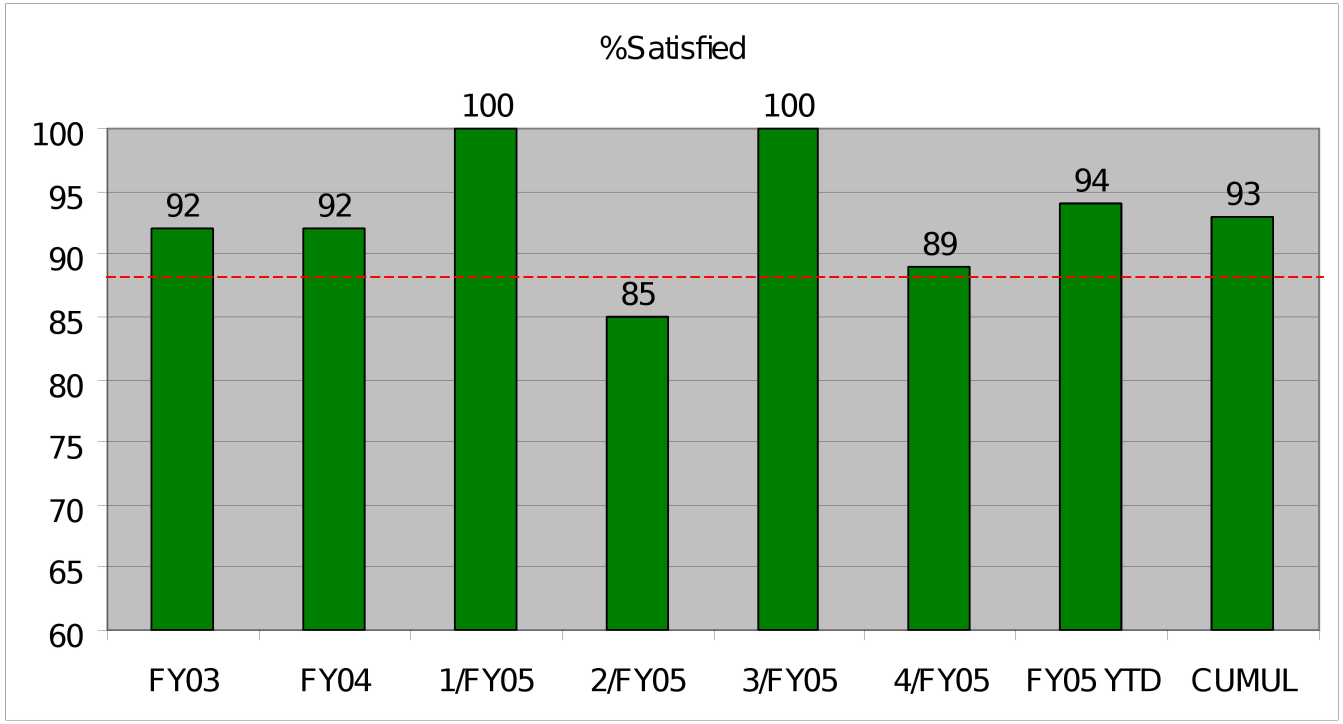
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (ACA TA)



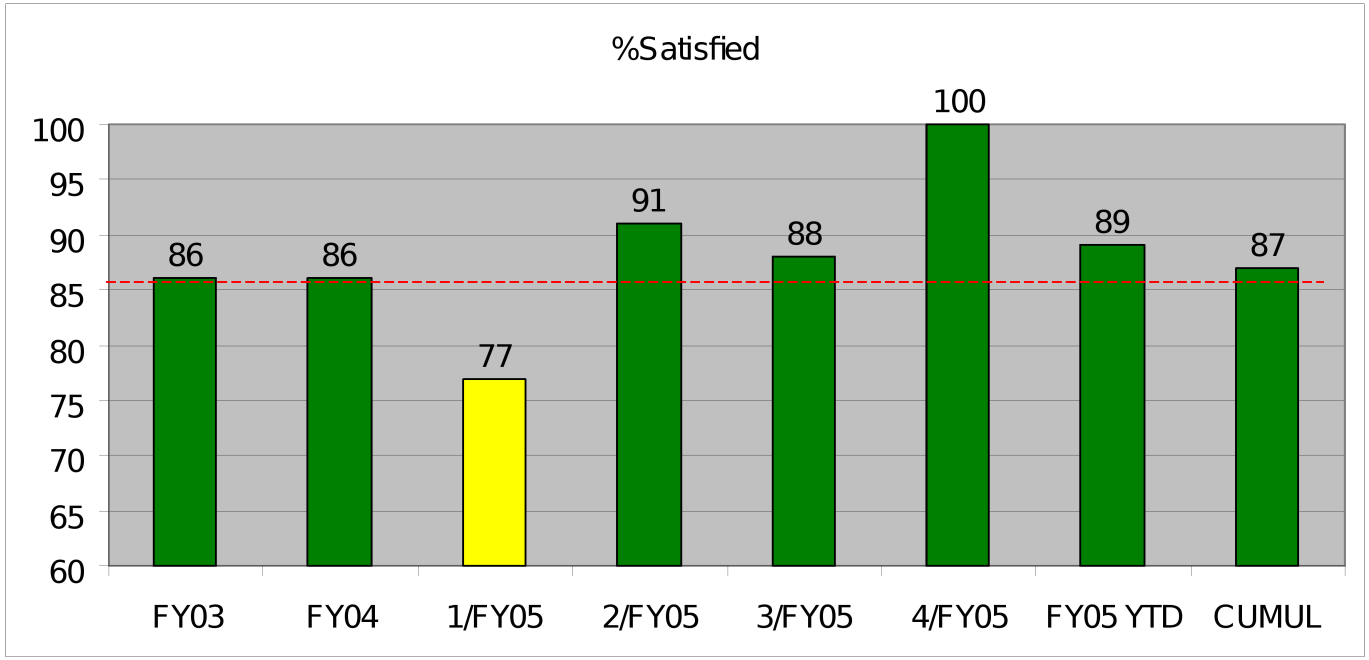
*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (ITEC4)



*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (USACCE)



*** Contractor/Government "filter" was added in 4th Qtr, FY03**

ICE Ratings (Contractors/Vendors)* October 2002 – Sept. 2005 (USACCK)

*** Contractor/Government "filter" was added in 4th Qtr, FY03**